

# Hello.

**The Dental Care**  
**PLUS GROUP**  
*The plus is service.*



## We'd like to introduce ourselves.

### Who we are

More than 25 years ago, several leading dentists practicing in the Greater Cincinnati and Northern Kentucky area believed there had to be a better way for patients to get quality dental care through their employers. So they created a plan that focused on service and balanced the interests of all stakeholders – dentists, members, brokers, employers and shareholders.

While our business has evolved, The Dental Care Plus Group (DCPG) remains focused on service for all entities. We are dedicated to providing dental benefits with solid coverage that is priced fairly, flexible plan designs and provider access.

### Your experts in dental

We specialize in dental benefits; that's why we are so good at it. Whether it's navigating dental benefits through Health Care Reform or beyond, you can depend on DCPG to be a well-informed resource for you.

You can rely on DCPG to provide you with personalized, straightforward service. With 25+ years of experience, our clients know they can count on us for a level of service that consistently exceeds their expectations.

### Access to dentists that will make you smile

With 150,000 provider access points nationwide, the ability to see a dentist should be the least of your worries. And we're growing: we persistently, yet patiently, recruit dentists to join our networks through consistent communication and follow-up.

### Customer care that wows

When you call DCPG during business hours, a person will answer the phone, not a recording. This means no lengthy waits, no endless phone queues and no automated voice menus. And less than 1 percent of all phone calls received are abandoned, compared with a national average of 2.6 percent.

Call or visit our website to learn how you can start enjoying the benefits we have to offer.

(513) 554-1100

(800) 367-9466 (Toll Free)

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### LOUISVILLE OFFICE

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### DCPG by the numbers.

- Founded in 1986
- Annual revenues exceeding \$86 million
- 80 employees
- More than 150,000 Provider Network Access Points
- 300,000+ dental and vision plan members
- Operations in Ohio, Kentucky and Indiana

T H E P L U S I S S E R V I C E